



## Induscell 2 Year Limited Warranty

Industronic brand Lead Acid batteries BPA-IND models are backed by a limited factory warranty for a period of 2 years upon purchase against factory defects including parts & labor. Nortec, S.A. de C.V. will determine cause of failure in battery (materials or labor) and will proceed to replace or repair under the following conditions, within the warranty validity period:

### GENERAL TERMS & CONDITIONS

1. If a replacement/repair is warranted, the sole valid warranty is the original one. Replacement/repared battery will only be valid for the time remaining on original warranty.
2. The warranty is guaranteed only when ambient temperature is within 22 °C (71.6 °F) and 25 °C (77 °F). Temperatures above 25 °C (77 °F) significantly reduce battery life and will lose warranty coverage.
3. Continuous AC voltage fluctuation at the battery terminals should not exceed 1.5% float load voltage from spike to spike. Instantaneous float load voltage should not exceed 4% from spike to spike at any time.
4. Ventilation covers should not be removed or tampered with at any time.
5. Batteries should not be contaminated by foreign substances or gases.
6. User should maintain a registry of the installation date and periodical inspection reports which may be necessary to review by Certified Industronic Technicians (CIT) to validate the warranty. These registers should contain battery data, float voltages and surface temperature readings every six months (at least).
7. All maintenance activities have been completed according to Industronic INDUSCELL Operation Manual.
8. Warranty coverage is subject to operating conditions such as ambient temperature & charge/discharge cycle frequency. Warranty timespan reduces 50% for every 15 °F (8 °C) increment above the recommended operation temperature of 77°F (25 °C).
9. Batteries or systems should be recharged every 5-6 months while in storage up until final installation. Storage Temp: 25 ° C (77 °F) maximum (for UPS applications).
10. User must discontinue battery use if a defect or anomaly is discovered as this could pose a serious safety risk for equipment or persons. Please report any safety issues directly to Industronic at: [contacto@industronic.com.mx](mailto:contacto@industronic.com.mx) to maintain current warranty validity.
11. Warranty is only valid for batteries used within Mexico. Defective or replaced batteries are subject to Industronic guidelines for return or repair through Nortec, S.A. de C.V. All removal, handling and shipping costs/activities are sole customer responsibility.
12. Defective batteries that have been returned and remain within warranty period become property of Industronic, to be correctly disposed of.

### EXCLUSIONS & LIMITATIONS

1. Industronic will not be held responsible for damages to property or persons in case of battery failure.
2. Warranty is limited to battery replacement in case a factory defect is detected.
3. Warranty does not cover batteries with operation failures due to negligence by user, abuse, inadequate installation, freezing, fire, flood or any natural disaster.
4. Batteries will be considered in perfect working order if they continue to produce 70% or more during warranty validity period.

#### The following conditions void Warranty:

1. Equipment has been modified, redesigned, undergone parts replacement or other interference by person other than Industronic Certified Technicians.
2. In case batteries are connected or paired to other models or brands.
3. In case of continued use of batteries after detecting failure or in case of failure to notify Industronic at: [contacto@grupoindustronic.com](mailto:contacto@grupoindustronic.com)
4. In case power supply for batteries is outside of safe limits (specified in INDUSCELL Operation Manual).
5. In case batteries are damaged during shipping or transport and are not immediately reported to Industronic.
6. In case of faulty installation or failure to adhere to installation instructions within INDUSCELL Operation Manual.

\* Important: General Warranty conditions are subject to changes with no prior notice. Conditions of warranty of specific equipment will be valid according to the time of purchase.

Model: \_\_\_\_\_

Invoice Date: \_\_\_\_\_



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